

Outside Visitation Guidance



The following chart and directions provide the information necessary for Pheasants Ridge to safely allow outside visits while following Minnesota Department of Health Guidelines.

To Schedule a Visit with a Resident:

1. Call Pheasants Ridge Community Relations Coordinator, Aryel Boney, to schedule a specific date and time for a visit with your loved one.
(507)-931-0966 ext. #7
2. Arrive at the front entrance of our building, outside, and proceed to the designated table labeled 'Screening'.
3. Visitor will have mask or face covering on or be reminded to do so. Visitor will have temperature taken. Visitor will be monitored for signs and symptoms. Visitor will provide contact information and 'Sign-In'.
4. Visitor will use provided alcohol-based hand sanitizer and be escorted to designated and labeled table and chairs.
5. Visitor will remain at designated table and chairs throughout the visit to maintain social distancing requirements.
6. Visitor will exit designated visitation area after the visit and use alcohol-based hand sanitizer.

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PHEASANTS RIDGE



ASSISTED LIVING AND MEMORY CARE

AVAILABLE TIMES FOR VISITORS

Monday	N/A	N/A
TUESDAY	10 am – 10:30 am 10:30 am – 11 am 11 am – 11:30 am 11:30 am – 12 pm	2:30 pm – 3 pm 3 pm – 3:30 pm 3:30 pm – 4 pm
Wednesday	N/A	N/A
THURSDAY	10 am – 10:30 am 10:30 am – 11 am 11 am – 11:30 am 11:30 am – 12 pm	2:30 pm – 3 pm 3 pm – 3:30 pm 3:30 pm – 4 pm
FRIDAY	10 am – 10:30 am 10:30 am – 11 am 11 am – 11:30 am 11:30 am – 12 pm	2:30 pm – 3 pm 3 pm – 3:30 pm 3:30 pm – 4 pm

Each visit **must** be scheduled in advance.

507-931-0966 ext. #7 – Aryel Boney, Community Relations

Each visit will have a half hour time slot.

Pheasants Ridge reserves the right to reschedule/cancel a visit.

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ASSISTED LIVING AND MEMORY CARE

MDH Guideline	<i>Pheasants Ridge Guideline</i>
Visitors must wear a mask, or other face covering, during the entire visit unless medically contraindicated.	Visitors will arrive with a face mask on and be monitored that they remain in place.
Visitors must use alcohol-based rub upon entering and existing the visitation area.	Visitors will use alcohol-based hand sanitizer at the 'screening' table before and after the visitation.
Visitors must be actively screened for signs and symptoms of COVID-19, and must attest to COVID-19 status if known. This should be done at a designated location outside the building.	Visitors will 'Check-In' at our 'Screening' table located outside in the front of our building. Visitation site will be clearly labeled with precise directions and markings.
Visitors should not walk through the facility to get to the outdoor visitation area.	Visitation site will be in the front of the building. NO visitor will enter the building.
Visitors must sign in and provide contact information.	Visitors will 'Check-In' and provide contact information upon arrival of the 'Screening' table.
Due to the risk of exposure, holding hands, hugging, kissing or other physical contact is not allowed during family visits.	Staff will monitor for the possible risk of exposures.
Visitors under the age of 12 years old must be in the control of adults who bring them and must also comply with social distancing requirements.	Staff will monitor for the possible risk of exposures for both parties.
Pets must be under the control of the visitor bringing them in.	Staff will monitor.
All visitors must maintain 6 feet away for social distancing.	Visitor will always remain at designated table and chairs to remain 6 feet away.
Visitors must stay in designated visitation location.	Staff will monitor.

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ASSISTED LIVING AND MEMORY CARE

MDH Guideline	<i>Pheasants Ridge Guideline</i>
Establish a schedule for visitation hours. Facilities should work with prospective visitors individually.	Visitors will call Community Relations Coordinator – Aryel Boney – to schedule a specific day and time to visit.
Adequate staff must be present to allow for help with outdoor transition of residents, and to assist with wiping down any visitation areas as necessary.	Community Relations Coordinator will be present and have the assistance of on the floor Resident Assistants at any time.
Staff should maintain visual observation but provide as much distance as necessary to allow for privacy of the visit conversation.	Community Relations Coordinator will be present.
Must have a system to ensure visitors are screened for signs and symptoms of COVID-19 at a screening location designated outside the building.	Visitors will have their temperature taken and screened for signs and symptoms outside at a designated table, in the front of our building.
Must have a system to ensure residents and visitors wear a mask or other face coverings at all times, as tolerated.	Residents will be provided a mask. Visitors will be expected to arrive with a mask or face covering on.
Outdoor visitation spaces must be designed to be accessible without visitors having to walk through the facility.	Visiting area will be provided in the front of the building. Clearly roped off and labeled.
Outdoor visitation spaces must support social distancing of at least 6 feet between the visitor and resident.	Visitor and Resident will sit at a designated table and chairs that will provide the safe distance of 6 feet.
Facilities must provide alcohol-based hand rub to persons visiting residents and provide signage or verbal reminders of correct use.	Visitors will be provided alcohol-based hand sanitizer at the ‘screening table’ with proper directions printed. Visitor area will be disinfected after each use.